

WELCOME

WEST HQ IS DEDICATED TO PROVIDING A SAFE AND ENJOYABLE ENVIRONMENT FOR ALL OUR GUESTS.

Our staff are here to help – please speak to us if you need assistance in any way, and do follow the Conditions of Entry outlined below to help everyone enjoy the show safely⁽¹⁾:



Entry to SCT is permitted to guests possessing a valid ticket to the Event



Babes-In-Arms validation:
- aged 24 months+ require a ticket
- under 24 months are to be validated at the ticket gate⁽²⁾



Guests under 18 years of age must be accompanied by a parent/guardian to enter the precinct



Latecomers may not be admitted into the auditorium until after a lockout period



Each guest must only occupy the seat specified on their ticket



Assistance animals are permitted in the company of its registered owner & displayed identification⁽³⁾



Guests entering SCT & all items that require cloaking are subject to security screening⁽⁴⁾



Guests causing a disturbance or refusing to comply with reasonable requests by SCT Management will be removed⁽¹⁾



Drones, remote-controlled devices, and commercial / intrusive photographic equipment is not permitted.



Large / bulky items are discouraged from being brought to SCT & are required to be cloaked before entering the Crystal Bridge



Backpacks & bags larger than A3 in size are to be cloaked (Exception: Ladies' handbags, upon inspection)⁽⁵⁾



Banners, large flags, or signs are not permitted in the theatre unless the Event specifically encourages it



Permitted:
- Reusable metal & plastic drink bottles (once emptied)⁽⁶⁾
- Disposable PET & plastic bottles (if purchased within West HQ⁽⁶⁾)



Permitted in Foyer if purchased at West HQ:
- Hot food
- Hot beverages (must have a sealed lid)



Not permitted:
- Alcohol or alcoholic beverages, cans, glass bottles or vessels⁽⁶⁾



Guests are required to be aware, once inside the auditorium, lighting levels may vary

West HQ Conditions of Entry apply to all guests of Sydney Coliseum Theatre. The above conditions of entry are subject to change without notice, based on specific event requirements in the sole opinion of West HQ or as requested by artists or performers from time to time.

- (1) The right of admission is reserved. West HQ / SCT Management reserves the right to refuse entry to, or to remove from the theatre without compensation, any persons who are intoxicated or disorderly, drug affected or whose conduct is unlawful or offensive.
- (2) Some events (especially those intended for children) will have a different age policy. Please refer to the specific event page and ticket conditions for further information. In the event of your infant causing a disturbance, we ask that you temporarily remove the infant from the auditorium.

- (3) SCT must be notified of the need for assistance animals during the ticket booking process to ensure area of seating is suitable for the safety of all guests.
- (4) Refusal of inspections or searches by SCT Management may result in being denied entry to the theatre.
- (5) Exception: ladies' handbags, for security requirements, will be subject to inspection.
- (6) Emptied before entering Crystal Bridge. Drinking water and a range of food and beverages are available at our bars.