



SUBJECT: Rescheduled Sydney Dates - PAW Patrol Live! "Race to the Rescue"

Due to recent measures put in place by both the Federal and State Governments with regards to COVID-19, the PAW Patrol Live! "Race to the Rescue" tour scheduled for this April and May has had to be postponed.

TEG Life Like Touring, the promoter of this tour, has been able to confirm the rescheduled Sydney dates for May 2021.

All tickets purchased for the original dates will be honoured for the rescheduled dates and corresponding performance time as listed below.

Venue Change

Please note that due to scheduling conflicts, there has been a venue change for all Sydney performances, with the rescheduled dates now to play at First State Super Theatre, ICC Sydney in Darling Harbour. First State Super Theatre, ICC Sydney hosted the sold-out PAW Patrol Live! performances in 2017.

All customers will receive re-issued tickets in the same seating category originally purchased. Seating locations will be allocated based on the order in which your original tickets were purchased.

Ticketholders should expect to receive their new tickets to PAW Patrol Live! Race to the Rescue from Friday 22 May 2020. Tickets will be sent as print-at-home ezyTicket's.

Rescheduled Dates at First State Super Theatre, ICC Sydney

- Sat 30 May 2020, 10am now valid for Sat 22 May 2021, 10am
- Sat 30 May 2020, 1pm now valid for Sat 22 May 2021, 1pm
- Sun 31 May 2020, 10am now valid for Sun 23 May 2021, 10am
- Sun 31 May 2020, 1pm now valid for Sun 23 May 2021, 1pm

What if I can't attend the new date?

If you are unable to attend your new performance date listed above [click here](#) to request a full refund from Ticketek (including ticket insurance premium and refundable ticket purchase, if relevant) by Friday 8 May, 2020.

If your credit or debit card has been permanently closed/cancelled or the card has expired, and you require a refund, please supply us with updated bank details [here](#) within 3 business days from the date of this email in order to process your refund.

Patrons who purchased tickets in an Agency using cash or EFTPOS and requiring a refund, will receive a full refund to a bank account. Please provide us with your bank account details.

Please be sure to provide us with any updated banking details required, otherwise we will be unable to refund your tickets.