

VIP Nation Experience Terms & Conditions

- Please ensure the contact details you provided at point of purchase are up to date. These will be the details used to communicate all VIP experience information.
- Check-in location and time information will be emailed out by VIP Nation approximately 7 days prior to show day.
- If you have not received this 5 days before the show please contact us immediately at VIP@livenation.com.au
- Proof of purchase (confirmation email) will be required in order to check-in and receive your package benefits.
- Experience details subject to change without notice.
- NO REFUNDS will be given under any circumstances except in the case of concert/entire program cancellation.
- If applicable, Early Entry refers to first access onto the floor, there is no sectioned off area.
- If applicable, merchandise item/s will be available for pick-up the night of the show.
- If applicable, laminate is commemorative only and does not gain or authorise access into the venue or backstage areas.
- Any enquiries about your package can be directed to: info@VIPNation.com.au