



Marvel Universe LIVE!

Frequently Asked Questions

1. Do you have special ticket pricing for young children?

We have multiple ticket price categories that are the same for adults and children. Select performances and price levels however carry special Family Packages (Admits 4 and up to 6 tickets) to satisfy different budgets. Special ticket prices do not apply for children, concession card holders and senior citizens.

2. How many characters can I expect to see at the show?

Marvel Universe LIVE! features more than 25 Marvel Super Heroes and Villains

3. Will the show include aspects from or be based off the comics or movies?

Marvel Universe LIVE! takes the live show experience to a whole new level with an original story that brings the most Marvel characters together in one new production.

4. Is the show appropriate for fans of all ages?

Marvel Universe LIVE! was created for fans of all ages. It features the world's most iconic Super Heroes and villains performing high-energy stunts, world-class motorcycle tricks and monumental aerial manoeuvres in an original adventure. There will be brief periods of black out, safe use of pyrotechnics and loud special effects.

5. What is the best way to dress for Marvel Universe LIVE!?

We suggest you dress comfortably. Also, practical shoes are recommended to safely navigate the steps in the arena. Proper attire, including shoes and shirts, must be worn at all times. All of our shows offer a casual, family-oriented environment. Clothing which, by nature, exposes excessive portions of the skin or body that may be viewed as inappropriate for a family environment will not be permitted. In that spirit, we ask you to use your discretion and common sense. Costumes worn by guests 14 years of age or older are not permitted. Inappropriate attire may result in refusal of admittance. Learn more here: <https://www.feldentertainment.com/faqs/>

6. What is a Priority Customer?

A Priority Customer is someone who expresses an interest in finding out more about our shows. By registering as a priority customer you may receive early booking opportunities or special offers from Feld Entertainment. Anyone can register, it is free, and you can unsubscribe at any time. Sign-up here: <https://www.marveluniverselive.com/en-au/sign-up>

7. Do you have family tickets?

We offer Family Packages for a minimum of 4 tickets, and a maximum of 7 tickets per transaction. Family Packages of either 4 or 5 Admit allow for up to 2 Adults, and Family Packages of either 6 or 7 Admit allow for up to 3 Adults. Attendees of 14 years or older are classified as adults.



8. Do you offer special pricing for large groups?

Special group discounts are available on select performances. Please contact your local venue or the Ticketek Groups Department for more information.

9. Is the arena wheelchair accessible?

Please contact your local venue as they can provide you with information about wheelchair accessibility

10. Do I need to purchase a ticket for my infant child who will sit on my lap for the entire show?

Children under 23 months are admitted free provided they sit on a parent or guardian's lap. Children over 2 years old require a ticket.

11. “My child won’t be able to see from there”

Unlike a stage show where the action happens in one place, Marvel Universe LIVE! is an arena show with an enormous performance space and a lot of movement. The show is not performed just to those people directly in front, but rather to the entire auditorium. However, what you pay determines how close you are to the action.

12. Show duration / Intermission

The show will start on time and runs for approximately 1 hour, 36 minutes including a 20 minute intermission.

13. How early should we arrive for the show?

We suggest allowing ample time for traffic, parking and entrance into the venue.

14. Are cameras allowed in the arena?

Still and digital cameras are permitted, provided that they are non-professional (no tripods or retractable lenses) and the photos are intended for personal use only. Filming should not obstruct the view of any audience member or interfere with your neighbour’s experience. Flash photography is prohibited.

15. Why isn't my city on your performance schedule?

We try our best to perform in as many cities as possible. Unfortunately we are unable to visit all cities due to time limitations and venue availability.

16. Why are only “single seats” available for the show and price category we are trying to purchase tickets?

Tickets are in high demand for the show time and price category you have selected. Single seats may be of interest to individuals attending the show with a child under 23 months who will admit free on the knee. Alternatively, we encourage you to search another show time or price category for tickets that best suit your needs.

17. Can we purchase merchandise at or before the show?

Certainly! We have a wide variety of merchandise items available for purchase at the show. In select markets, you can also pre-purchase select merchandise items as an “upsell” with your ticket purchase and redeem at the show. For any merchandise related queries please contact QA@feldinc.com



18. Can we record the show?

We're happy for you to preserve the memories of your visit with non-professional video recording devices, but remind you that they are for your personal enjoyment only, and may not be duplicated or used for commercial purposes.

19. Will there be pyrotechnics, strobe lighting, flash lighting or any other production elements that I should know about?

Yes pyrotechnics, strobe lighting and flash lighting can be expected throughout the show

20. Who is Feld Entertainment?

Feld Entertainment is the worldwide leader in producing and presenting live touring family entertainment experiences that lift the human spirit and create indelible memories, with 30 million people in attendance at its shows each year. Feld Entertainment's productions have appeared in more than 70 countries on six continents and include Feld Motor Sports, Disney On Ice and Marvel Universal Live.