

2026 Women's Australian Open Ticket Entry and Conditions

These Conditions govern all Tickets and admission to the Venue for the Event.

If a Ticket is printed, these Conditions shall appear in an abbreviated form on each such Ticket. They will also appear in an abbreviated form at the Venue entrance. In the case of any ambiguity between these Conditions and the abbreviated form printed on a Ticket or at the Venue entrance, these Conditions shall prevail.

Definitions and Interpretation

1. In these Conditions, except where the context otherwise requires, the following terms shall have the following meanings:

"Ambush Marketing" means the unauthorised use of a Ticket as a prize or in a lottery or competition or for any other promotional, advertising or commercial purpose and/or any other activity by a person not authorised by Golf Australia which: (a) associates the person with the Event; or (b) exploits the publicity or goodwill of the Event; or (c) has the effect (in the reasonable opinion of Golf Australia) of conferring the status of a Commercial Partner on a person who is not a Commercial Partner or otherwise diminishing the status of any Commercial Partner

"Authorised Agents" means the official corporate hospitality agents and official travel agents appointed by or on behalf of Golf Australia and which are legally and contractually entitled to sell Tickets as part of hospitality and travel packages respectively

"Authorised Person/s" means all Event management, Venue management, Police, public bodies and agencies responsible for safety and security in connection with the Event and the Venue and their respective staff, officials, representatives, officers and marshals acting on behalf of Golf Australia as event promoter

"Commercial Partner" means any official sponsor, official supplier, broadcaster, licensee and/or any other party which has been granted a commercial association with the Event from time to time

"Conditions" means these terms and conditions and the Ground Regulations which are incorporated into these terms and conditions by reference, together with any amendments or updates to the same issued by or on behalf of Golf Australia from time to time

"Event" means the Golf Australia Tournament as per the description on the ticket(s) purchased

"Force Majeure" means any cause beyond Golf Australia's reasonable control including, without limitation, act of God, war, insurrection, riot, civil disturbance, act of terrorism or threat of the same, fire, explosion, flood, theft of essential equipment, malicious damage, strike, lock out, weather, third party injunction, national defence requirements, public health emergency, acts or regulations of national or local governments

"Golf Australia" means Golf Australia Limited, a company limited by guarantee whose registered office is at the Australian Golf Centre, Sandy Golf Links, Cheltenham Road, Cheltenham Victoria 3192 Australia. Golf Australia may also include the PGA Tour of Australasia and the DP World Tour.

"Ground Regulations" means the security protocols, emergency management plans or other conditions of admission to the Venue

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"Guest" means any person for and on whose behalf the Ticket Purchaser bought a Ticket and who has obtained such Ticket from the Ticket Purchaser in accordance with the terms of these Conditions, and/or any other person using a Ticket with the prior express authorisation of Golf Australia.

"Official Ticketing Agents" means any official ticket agent(s) appointed by or on behalf of Golf Australia together with the box office at the Venue (if any).

"Original Sale Price" means the specified price of each Ticket plus any delivery or administration fee (or part thereof).

"Pandemic Event" means the COVID-19 pandemic or any other epidemic, pandemic, endemic or widespread global or regional illness from time to time (including any events arising out of and/or attributable to such diseases, by way of example, but without limitation, quarantines).

"Prohibited Item" means any of the items listed as such in the Ground Regulations and those items specified in these Conditions.

"Ticket" means a ticket (whether physical or digital (i.e. e-ticket)) giving right of entry to the Event and the Venue in accordance with the details indicated thereon.

"Ticket Holder" means any individual possessing, holding or using a Ticket, including the Ticket Purchaser, Guest or any person to whom the Ticket was issued or transferred.

"Ticket Purchaser" means the individual with legal capacity who has purchased a Ticket or Tickets in accordance with these Conditions from any Official Ticketing Agent and/or from any Authorised Agent.

"Website" means www.golf.com.au.

"Venue" means the entire premises where the Event is being held and to which a Ticket is required to gain access including all adjacent and surrounding areas used or controlled by Golf Australia in connection with the staging of the Event.

General

2. The Conditions incorporate the Ground Regulations. By purchasing a Ticket, you agree to comply with the Ground Regulations. If you fail to comply with these, you may be refused entry to, or ejected from, the Venue. In the event of any ambiguity between any term(s) of these Conditions and any term(s) of the Ground Regulations, the terms of these Conditions will prevail.
3. By their purchase, possession or use of a Ticket, each Ticket Holder shall be deemed to have been made aware of these Conditions and to have fully accepted and agreed to them. The Ticket Purchaser shall also be deemed to have made any subsequent Ticket Holder aware of these Conditions and is responsible for ensuring that any subsequent Ticket Holder complies fully with these Conditions.

Purchase of Tickets

4. Tickets must only be purchased from or obtained through Golf Australia, an Authorised Agent or an Official Ticketing Agent. Tickets purchased from or obtained through persons other than Golf Australia, an Authorised Agent or an Official Ticketing Agent shall be void or voidable and may be seized and/or cancelled without any liability for refund or compensation. Golf

Australia assumes no responsibility for Tickets that have been acquired through the secondary market or unauthorised platforms.

5. Tickets are sold subject to availability. Golf Australia reserves the right to limit the number of Tickets purchased or Ticket categories available for purchase by any single person or withdraw from sale, refuse to sell or cancel orders for Tickets from any person where Tickets are paid for with the same credit or debit card or applied for under the same shipping and/or email delivery address or in circumstances where it believes a person intends to offer a Ticket for resale.
6. Golf Australia may set special Ticket prices, including Tickets for concessions (i.e. children under a certain age and/or persons over a certain age), Companion Cardholders and/or family or package tickets. Ticket Holders may be required to provide proof of their age or Concession type with appropriate Photo ID. Failure to produce evidence may result in the Ticket Holder being refused entry, being asked to leave the Venue or being asked to pay the full adult price of a Ticket.
7. Golf Australia takes no responsibility for children entering the Venue without a supervising adult. Golf Australia reserves the right to refuse entry to a child if there is fear for their safety or security.

Delivery of Tickets

8. Tickets will be delivered electronically to the email address provided by the Ticket Purchaser for being downloaded on a mobile device. Tickets will not be delivered to any other address or email address.
9. The Ticket Purchaser is responsible for accurately providing the address or email address to which the Tickets are to be delivered. Neither Golf Australia nor any Official Ticketing Agent shall be responsible or liable for non-delivery because of any error made by the Ticket Purchaser in this regard.
10. Upon delivery, the Ticket Purchaser shall assume sole responsibility for the safeguarding of those Tickets. If delivery cannot be accepted for any reason (e.g. addressee unknown), the Ticket Purchaser must inform Golf Australia that the Tickets were not received and Golf Australia may allow Tickets to be collected from a specified location.
11. Golf Australia or the Official Ticket Agent reserves the right not to replace, issue a duplicate of or accept any Ticket that has been lost, stolen, forgotten, damaged, defaced or forged, or any Ticket which is unreadable or incomplete.
12. If Tickets have not been received before the commencement of the Event, it is the sole responsibility of the Ticket Purchaser to contact the relevant customer service centre or the website of the Official Ticketing Agency from whom the Tickets were purchased.

Ticket Use and Entry

13. The Ticket Purchaser agrees not to re-sell or offer to re-sell any tickets purchased or to use any of them for advertising, promotional or other commercial purposes (including, without limitation, competitions) without the prior written consent of Golf Australia. If a ticket is sold or used or suspected to have been sold or used in contravention of this condition the Ticket Purchaser may be refused admission to or evicted from the Venue by any Authorised Person

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without refund or compensation and must deliver up all Tickets in their possession at the request of an Authorised Person.

14. Admission to the Venue will only be authorised upon presentation of a valid Ticket. Golf Australia and Authorised Persons may conduct security searches (including a search of the Ticket Holder's bags, clothes and other possessions) prior to entry into or at any time within the Venue (including locating and removing any Prohibited Items) to ensure safety and security at the Event. Police may be informed where searches reveal Prohibited Items the possession of which Golf Australia and/or any Authorised Person believe may constitute a criminal offence.
15. Ticket Holders must retain their Tickets at all times whilst within the Venue. Tickets must be produced for inspection at Venue entry points or anywhere else within the Venue upon request by any Authorised Person. Failure or refusal to do so may result in the Ticket Holder being ejected from the Venue.
16. The Ticket Holder acknowledges that they are individually responsible for their own property brought to and into a Venue and that there is no storage available for any such items. None of Golf Australia, the Venue or any Authorised Person accept any responsibility for any loss, theft or damage of a Ticket Holder's personal property and each Ticket Holder hereby releases Golf Australia, the Venue and each Authorised Person from any liability for any loss or damage to personal property that they may suffer in relation to their attendance at the Venue. Personal items, bags or packages must not be left unattended. Unattended items may be removed for safety reasons.
17. A Ticket Holder may be refused admission or ejected from the Venue without refund or compensation if they:
 - a. do not produce a valid Ticket upon request
 - b. bring into the Venue a Restricted or Prohibited Item
 - c. unreasonably obstruct the viewing of other spectators
 - d. may be a source of danger, nuisance or annoyance or who may otherwise give rise to concerns in relation to the safety and security arrangements for the Event or who is behaving in any way that is or could reasonably be construed as provocative, discriminatory, offensive, indecent or threatening (whether to the life or safety of themselves or any other person(s)), including but not limited to:
 - i. public nudity or indecency
 - ii. excessive noise or any interference with the conduct of the Event
 - iii. the wearing or display of commercial, political or offensive signage or logos
 - iv. the throwing of any object that might injure or cause damage to people or property
 - v. the obstruction of any gangway, access-way, exit, entrance or staircase
 - vi. climbing roofs, walls, fences, stands, lighting masts or any other structures or constructions in the Venue or standing on seats
 - vii. defacing or obscuring any notice, advertisement, branding or signage
 - viii. smoking in any area where smoking is not permitted

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- ix. engaging in any conduct (whether through the use of language, gestures or otherwise) which is likely to offend, insult, humiliate, intimidate, threaten, disparage or vilify any reasonable person (including, without limitation, any player, caddie, official, Authorised Person or other spectator) on the basis of their race, sex, religion, culture, colour, descent, nation or ethnic origin;
 - e. are noticeably under the influence of alcohol, illicit drugs or any behaviour-modifying substance
 - f. conduct surveys, distribute material, or engage in unauthorised commercial or political, protest activity
 - g. conceal their identity with a mask or similar item (except for religious, medical, or justified reasons)
 - h. are suspected of committing, or having committed, or being likely to commit, a criminal offence in or about the Venue
 - i. whilst within the Venue, enter any restricted access or prohibited area or other area where that person is not permitted, including but not limited to:
 - i. "inside the ropes" on the golf course itself, any locker rooms, practice areas or other players' or officials' areas
 - ii. any area for which accreditation is required or which is designated as an area to which members of the public are not entitled access
 - j. damages, interferes with or tampers with any property of any third party
 - k. do not comply with any specific dress standards
 - l. do not abide by all lawful and reasonable directions and procedures of Authorised Persons while at the Venue
18. Re-admission to the Venue will only be permitted in the sole discretion of Golf Australia or an Authorised Person and, if granted, may require the use by a Ticket Holder of alternative access devices in conjunction with their Ticket (e.g. stamp or wristband).
19. Even with health and safety measures in place at the venue the Ticket Holder acknowledges the continuing risks associated with the transmission of viral illness, including COVID-19, and at this time has considered that risk and their own personal circumstances, including any health condition or vulnerability that the Ticket Holder may have or that of persons whom the Ticket Holder will be in close contact with following attendance at the Venue. The Ticket Holder acknowledges that, for a small number of people the transmission of viral illness, including COVID-19, may have very serious health consequences. By attending the Venue the Ticket Holder (and any persons who attend with them) acknowledge and accept these obvious risks and the associated serious consequences.
20. The Ticket Holder must comply with any applicable public health and safety directions, guidelines or laws in force from time to time while in the Venue.

Prohibited Items and Restricted Items

21. The following items are prohibited from being brought into the Venue and Golf Australia or any Authorised Person shall refuse entry to, or eject from the Venue, anyone who is found to have brought such items into the Venue:

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- a) ladders (including step ladders); boxes; crates, including folding crates and other similar items intended to be used to achieve an elevated viewing position
- b) items which could be used as weapons (including firearms, knives, sticks, etc.)
- c) pyrotechnic devices; fireworks or explosives; smoke canisters; incendiary devices; flares; sirens/horns; laser pointers, or other similar items
- d) musical instruments; megaphones; PA systems; or other similar items used for amplification or broadcast
- e) model aircraft; drones; kites or other similar airborne craft/item
- f) bicycles, scooters and other ride-on equipment, except those required to be used as mobility aids by registered persons with mobility impairment
- g) wheeled objects, including skateboards, skates (including in-line skates) and other unauthorised sporting goods
- h) any objects or clothing bearing commercial identification, images or statements which may be used for Ambush Marketing or other similar unauthorised promotional purposes
- i) alcoholic beverages and glass bottles
- j) drugs (except prescription drugs)
- k) items which could potentially harm, cause alarm, upset or offence to other attendees at the Event
- l) pets or animals (excluding guide or service dogs)
- m) leaflets or other promotional materials.

Prohibited Items may be removed, confiscated or destroyed at the discretion of any Authorised Person and a Ticket Holder will have no right for the item to be returned.

22. Mobile telephones and similar communications devices will be permitted within the Venue to the extent that they are used for personal and private use only. Such rules include:
- a) devices must be in SILENT mode at all times
 - b) flash functionality must be switched off
 - c) the use of mobile telephones, computers, tablets or other electronic devices, communication devices or audio-visual equipment must not inconvenience any other person in the Venue.
23. Mobile devices that are used in contravention of this policy will have to be surrendered to officials or the person using them will be required to leave the Venue.
24. The consumption of alcohol is permitted within designated areas and during hours decided by Golf Australia. Golf Australia reserves the right to suspend the sale of alcohol and food stuffs at any time and anyone who, in the reasonable opinion of Golf Australia or any Authorised Person, has consumed too much alcohol will be ejected from the Venue. Licensed areas will be managed in accordance with State Liquor Laws.
25. Smoking of any kind, including the use of electronic (e) cigarettes, is prohibited and smoking will only be permitted within the grounds of the Venue in compliance with legislative provisions and with instructions issued by Golf Australia. Anyone who fails to stop smoking when requested by Golf Australia or any Authorised Person will be ejected from the Venue.

26. No Ticket Holder shall engage in any form of Ambush Marketing and nor conduct any activity that conflicts with, infringes upon or impairs the rights of any Commercial Partner.
27. No Ticket Holder shall be entitled to conduct, carry out or cause to be conducted or carried out any promotions, advertising, marketing or other commercial activity in or around the Venue, unless the same has been expressly authorised in writing in advance by Golf Australia (and a Ticket Holder may be asked to deliver up a copy of any such authorisation upon entry to or at any time whilst within the Venue).
28. Except in each case with the prior written approval of Golf Australia, a Ticket Holder shall not whilst in or around the Venue:
 - a. offer any good(s) or service(s) for sale, including (without limitation) newspapers, periodicals, drinks, food, souvenirs, clothes or other merchandise; or
 - b. distribute or give away or attempt to distribute or give away any free items or any political, religious, charitable, commercial, advertising or promotional material or other documents.
29. No Ticket Holder shall, whilst in the Venue:
 - a. use any electronic device to engage in any online betting activities in relation to the result, progress, conduct or any other aspect of the Event, including but not limited to the use of betting exchanges
 - b. use any electronic device to relay information on the progress, conduct or any other aspect of the Event for betting activities, unlicensed commercial activities or any other purposes in contravention of these Conditions, unless authorised or permitted to do so by Golf Australia; or
 - c. offer to any third party any bribe or other reward to fix or to contrive in any way or otherwise improperly influence the result, progress, conduct or any other aspect of the Event.

Refunds

30. Ticket Holders acknowledge that play during any day of a golf tournament may be delayed, interrupted, rescheduled, postponed or cancelled. Golf Australia will use reasonable efforts to communicate any such delays, interruptions, rescheduling, postponement or cancellation to Ticket Purchasers as soon as is reasonably practicable, including by posting relevant information on the Website. Tickets for named days of the Event may be exchanged for an alternative day at the discretion of Golf Australia or the Authorised Agent.
31. For General Admission Tickets,
 - a. if less than four (4) hours of play occurs on the relevant day, or play on any day is rescheduled, postponed or cancelled in its entirety, Golf Australia may provide the Ticket Holder the opportunity to exchange their ticket for a comparable ticket on another day during the event (if there is another day's play scheduled). If the ticket is not exchanged, the Ticket Holder will be provided with a refund for the amount paid for the relevant ticket.

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- b. if greater than four (4) hours of play occurs on the relevant day, then Golf Australia will not provide the ticket holder with a refund for the amount paid for the relevant ticket.
32. In calculating the number of hours of play on a particular day, each day will be considered to have commenced when play begins that day and will end when play finishes for the day, and the hours of play on the day shall be calculated cumulatively
33. For Hospitality Tickets,
- a. if spectators/partners are prohibited at the venue, the Ticket Purchaser will be refunded the amount paid for the hospitality package on the relevant day(s) less an amount for any third party costs incurred by or on behalf of Golf Australia in relation to the hospitality package (including, without limitation, food and beverage costs, employment and contractor costs and costs associated with establishment of relevant facilities.
 - b. irrespective of whether or not play occurs, if the hospitality facility is open and hospitality guests are granted access to their designated hospitality facility, no refund shall be provided.
34. Any refund will be processed by Golf Australia or the Official Ticketing Agent, depending on whom the Tickets were originally purchased from and shall be made via the payment method used to make the Ticket purchase or as otherwise authorised or facilitated by Golf Australia or the Official Ticketing Agent. Refunds will be actioned as promptly as possible. Refunds will only be made to the original ticket purchaser, not each Ticket Holder.

Media & Recordings

35. Photographs and/or any other recordings of sound made or images taken within the Venue may be used for personal, private, non-commercial and non-promotional purposes only. The Ticket Holder shall not, except for personal, private non-commercial and non-promotional purposes only, and in any event not for commercial gain, make or use, broadcast, narrowcast, telecast, transmit, publish, disseminate, reproduce or circulate by any means (including, without limitation, utilising television, radio, satellite, the internet, any wireless service or any other current or future means of format or media), any broadcast, recording, audio, video, photograph, text, data, image, statistic, result, commentary, news report or any other information relating to the Event (in each case in whole or in part) or assist any other person(s) in the conduct of any of such activities.
36. Each Ticket Holder attending the Event consents to:
- a. the recording of their likeness and/or voice by any means (including but not limited to audio and visual recordings by television cameras and photographers)
 - b. the commercial exploitation, throughout the world, of their Images by any means by Golf Australia, its Commercial Partners and any other event affiliate without compensation on a perpetual, irrevocable and worldwide basis.
37. CCTV cameras may operate in and around the Venue which are monitored and recorded for the purposes of public safety and crime prevention. In accordance with the applicable data protection legislation, Golf Australia may itself use, or provide information regarding persons

to the authorities where it is necessary for the purposes of prevention or detection of crime and the capture or prosecution of offenders.

Data

38. The personal data that Ticket Purchasers and other Ticket Holders provide to Golf Australia, to Official Ticketing Agents and to Authorised Agents will, subject to applicable law, be used, processed, stored, and transferred by Golf Australia in accordance with the terms of its privacy policy [Privacy Statement](#) (the "Privacy Policy").
39. Each Ticket Holder consents to the collection, use and insertion into a database by or on behalf of Golf Australia of personal data provided by the Ticket Purchaser and any other Ticket Holder in accordance with applicable local law for the purposes of implementation of these Conditions, including for administration, communication, enforcement and access control purposes. Golf Australia may share such personal information as may be generally and reasonably required for the proper and efficient staging of the Event and to give effect to any of its rights in terms of these Conditions. The Ticket Holder can access and/or correct their personal information by written request to Golf Australia.

Liability, Waiver and Indemnity

40. None of Golf Australia, any Official Ticketing Agent, any Authorised Agent, the Venue or any Authorised Person shall be liable for any failure to perform any obligation under these Conditions to the extent that such failure is caused by Force Majeure.
- 41. Each Ticket Holder admitted to the venue acknowledges that their presence and/or movement in and around the venue is at their own risk and accepts the risks and dangers in attending a golf tournament, including the possibility of being struck by an errant golf ball and those relating to attending a sporting competition in a golf course environment exposed to the natural elements. By entering the venue acknowledging such risks, all persons accept their own general personal responsibility to protect themselves and others from such risks so far as is reasonably practicable.**
42. To the maximum extent permitted by applicable law, neither Golf Australia nor any Official Ticketing Agent nor any Authorised Agent nor any authorised person nor any player or caddie participating in the event shall be liable for any loss, damage and/or harm, including (without limitation) bodily or mental harm, personal property damage or any loss, loss of profit, business or opportunity, indirect or consequential loss, special damages or any other loss and/or harm howsoever arising from the event (including, without limitation, arising as a result of the cancellation or postponement of the same in each case) and/or occurring during their attendance at the venue and, without limitation to the foregoing, each Ticket Holder agrees that no claim, complaint or proceeding will be brought in relation to the foregoing.
43. Each Ticket Holder shall indemnify and hold Golf Australia, the Official Ticketing Agents, the Authorised Agents and all authorised persons harmless from and against all loss, damages and liabilities, including (without limitation) bodily or mental harm, personal property damage or loss, loss of profit, business or opportunity, indirect or consequential loss, special damages or any other loss and/or harm howsoever arising (including but not limited to the costs of enforcement or attempted enforcement of these conditions), suffered or incurred by any of

them in connection with, resulting from, or arising out of, a breach by the Ticket Holder of any of these conditions.

Amendments

44. Golf Australia may amend these Conditions from time to time where it considers reasonably necessary to address any legal, safety or operational requirements in connection with the conduct the event.