



We expect demand for tickets to Elton John's Farewell Yellow Brick Road shows will be extremely high. Here are some tips to give the best chance of securing tickets.

ENSURE YOU ARE AT THE RIGHT TICKETING PAGE

SYDNEY, MELBOURNE, BRISBANE, HUNTER VALLEY and BATHURST shows;
<http://premier.ticketek.com.au/shows/show.aspx?sh=ELTONJOH19>

ADELAIDE, PERTH, MOUNT COTTON, WOODEND, RUTHERGLEN and YARRA VALLEY shows;
www.ticketmaster.com.au

ENSURE THAT YOU HAVE THE CORRECT ON SALE TIME

Capital Cities: Sydney, Melbourne, Brisbane, Adelaide and Perth

- GP Onsale: Thursday 14th February, 9am (local time)

All Other Shows: Wineries and Bathurst

- GP Onsale: Friday 15th February, 9am (local time)

CREATE A TICKETEK or TICKETMASTER ACCOUNT IN ADVANCE

- You must be a registered member of the respective ticket agency and have an online account established before the tickets go on sale. For Ticketek, register here:
https://premier.ticketek.com.au/Membership/JoinNow_Default.aspx

CHECK YOUR PASSWORDS & BILLING DETAILS

- If you already have a TICKETEK or TICKETMASTER account - login and check that all your details are up to date well before the onsale. (i.e. address and latest credit card details including expiry date)
- Ensure that you have sufficient funds available on your credit card – if your card is rejected your tickets will be released.

NEVER LOAD THE TICKETING SITE IN MORE THAN ONE BROWSER (OR ON MORE THAN ONE DEVICE)

- Only have the site loaded in one window in your web browser – otherwise things can get messy and you may lose your tickets and get locked out of the site.
- Do not 'REFRESH' your browser repeatedly – you may be blocked out of the site.
- Do not attempt to buy across multiple devices simultaneously (i.e; Smartphone, Computer, iPad, etc). This will not increase your chance of securing tickets, in fact you may be flagged for suspicious activity and blocked from the site.
- The ticketing site may be busy and you may experience queues or a 'Holding Page'. This does not mean that the website is 'down' or has 'crashed' – simply follow the directions on screen and please remain patient.
- This show is hot! As such, expect a time limit while purchasing. Please note the timer and move through the purchase process as quickly as possible – again if you have your account details ready then you should be able to move through the purchase process fairly quickly.

PURCHASE COMPLETED!

- Ticket dispatch will commence from early July 2019. You will not receive your tickets before this time.