

# ICC Women's Cricket World Cup (CWC22) Ticket Conditions of Sale

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1. Ticketek New Zealand Limited (company no. 670708) ("Ticketek") provides ticketing services, including the sale and distribution of tickets, and is the agent for Cricket 2021 Limited acting as general partner of Women's Cricket 2021 LP, which has been appointed as the local organising committee ("LOC") for the ICC Women's Cricket World Cup New Zealand 2022 ("Tournament"). In providing these ticketing services, Ticketek owns and operates this website (the "Site").
2. These terms and conditions ("Terms and Conditions"), which are also made up of the different parts described in paragraph 3 below, govern the sale of Tickets purchased on this Site for the Tournament and attendance at Matches. These Terms and Conditions apply to both the original purchaser and any subsequent ticketholders ("you").
3. These Terms and Conditions consist of:
  - (a) the terms set out in paragraphs 1 to 8;
  - (b) Part A - the General Terms and Conditions (set out from paragraph 9 to 19);
  - (c) Part B – specific policies applicable to ICC Women's Cricket World Cup Tickets (set out from paragraph 20 onwards); and
  - (d) the Ticket Terms and Conditions which have been set by the ICC (available [Here](#)),together with any amendments or updates to the same issued by or on behalf of Ticketek, IBC or the LOC from time to time;
4. Please read these Terms and Conditions carefully before purchasing a Ticket. By purchasing a ticket on this Site, you will be deemed to have read, understood and accepted these Terms and Conditions, including the Tournament Terms and Conditions which govern conduct and requirements at each Match and Venue.
5. You may also wish to refer to Part C – Definitions and Interpretation (set out from paragraph 67) for an explanation of the meanings of all capitalised terms used within these Terms and Conditions.



6. Where you are a “consumer” for the purposes of the Consumer Guarantees Act 1993, nothing in these Terms and Conditions is intended to limit or exclude your rights under the Consumer Guarantees Act 1993.

## **Ticketek Online Terms of Use and Privacy Policy**

7. The Website Terms of Use (available [Here](#)), the Ticketek New Zealand Privacy Policy (available [Here](#)) and the ICC Privacy Policy (available at [Here](#)) are each incorporated into these Terms and Conditions and apply to all sales of Tickets and personal information collected [through this Site].

## **Variation to Terms and Conditions**

8. Ticketek and LOC may vary these Terms and Conditions at any time by updating them. Any variations will only apply to Ticket purchases made after these Terms and Conditions have been updated.

## **Part A - General Terms and Conditions**

9. Ticketek acts as agent for the LOC in the sale of all Tickets on this Site. As such, except as specified in this section “General Terms and Conditions”, all claims in connection with Tickets or events [purchased on this Site] are the sole responsibility of the LOC and, except to the extent required by law (including the Consumer Guarantees Act 1993) Ticketek otherwise has no liability to you.

## **Refunds, exchanges and replacements**

10. Subject to refund requests made in relation to refundable Tickets (see the Refundable Tickets Terms and Conditions of Sale below):
- (a) Ticketek will only offer a refund or exchange of a Ticket if an event is cancelled, rescheduled or significantly relocated by the LOC in accordance with the terms set out in paragraphs 41 to 66 below (and you cannot or do not wish to attend the rescheduled or relocated event), or to the extent otherwise required by law (including the Consumer Guarantees Act 1993). Ticketek does not offer refunds or exchanges as a result of a change in your personal circumstances.
  - (b) If an event is cancelled, rescheduled or significantly relocated by the LOC, to the fullest extent permitted by law all liability is limited to the amount for which the Ticket was purchased (excluding any fees or charges) and neither Ticketek nor LOC will be liable for any other losses incurred by you as a result of the cancellation, rescheduling or relocation of an event, including any travel and accommodation expenses.



- (c) Ticketek will only replace lost, stolen, damaged or destroyed Tickets if the authenticity of the Ticket can be verified, including proof of purchase, and if you give Ticketek at least 24 hours' notice before the event. Ticketek may charge a reasonable fee of up to \$10.00 for the replacement of Tickets. Ticketek may not replace Tickets where seating is unallocated (general admission Tickets).
- (d) You should carefully consider the refund and cancellation policies of travel, accommodation and other goods or service providers when making arrangements for attendance at the event for which you purchase a Ticket. You may also wish to consider taking out a relevant insurance policy to cover any of these types of loss, which will not be the responsibility of Ticketek or LOC in the event of cancellation, rescheduling or relocation whether by these other service providers, or by Ticketek or LOC.
- (e) Proof of purchase may be required for any refund. In most cases, refunds will be automatically processed to the credit card originally used for purchase.

## **Variations to performances or events**

- 11. LOC reserves the right to add, withdraw, reschedule or substitute Matches and/or vary advertised Matches, prices, Venues, seating arrangements (including ticket categories) and audience capacity.

## **Conditions of entry**

- 12. Admission to a Match with your Ticket is also subject to the Ticket Terms and Conditions (available [Here](#)) which incorporate the Venue Regulations.

(a)

## **Authenticity and validity of tickets**

- 13. Entry to an event may be refused if the authenticity or validity of a Ticket is questionable, including because the Ticket has been damaged or defaced in any way, or has not been purchased from Ticketek or other authorised points of sale.

## **Resale of tickets & scalping**



14. Tickets may not, without the prior written consent of Ticketek and the LOC, be resold or offered for resale at a premium (including via on-line auction or other unauthorised resale sites) or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services. If a Ticket is sold or used in breach of this condition, the Ticket may be cancelled without a refund and the ticketholder may be refused admission. Ticketek and/or LOC will take all reasonable steps to notify you of their intention to cancel the Ticket or render it invalid within a reasonable time before cancelling it or rendering it invalid.
15. **SCALPING WARNING:** The resale of Tickets in certain circumstances is governed by Ticket sales legislation and may attract criminal penalties.

## **Collection and delivery of tickets**

16. You must allow adequate time for collection or delivery of tickets. Methods of collection and/or delivery will be available when choosing your collection/delivery details. In the interests of minimising ticket scalping, Ticketek may change your delivery method to "venue collect" at its discretion.
17. Where concessions are applicable, suitable and valid identification must be provided for collection of tickets and at the event.

## **Limitations on number of tickets purchased**

18. When purchasing Tickets for a particular event you may be limited to a specified number of Tickets. If you exceed the stated Ticket limit, you may have any or all of your orders and Tickets cancelled without notice by Ticketek at its discretion. This includes orders associated with the same name, e-mail address, billing address, credit card number or other information. Ticket limits apply to ensure fair access to Tickets for fans, and as a measure to minimise ticket scalping. Please also see paragraph 24 below for further conditions on ticket limits.

## **Errors**

19. While Ticketek takes all reasonable care to ensure that Tickets are correctly priced and only available for sale when intended, sometimes errors may occur. Ticketek may cancel an order made as a result of any such error, although in the case of a pricing error Ticketek will endeavour to contact you to give you the option of purchasing the Ticket at the correct price.



## **Part B**

- 20.** The Ticket Terms and Conditions govern all Tickets issued for the Tournament and the subsequent admission to any Venue to attend any Match. All Tickets are issued by or on behalf of the LOC. Each Ticket is and shall remain at all times the property of IBC.
- 21.** The Ticket Terms and Conditions will be printed in abbreviated form on each Ticket. In the case of any conflict or ambiguity between the Ticket Terms and Conditions and the abbreviated form printed on a Ticket, the Terms and Conditions shall prevail.

### **Ticket Purchase**

- 22.** Ticket Purchasers must be aged 14 years or above. Except for the permitted transfer from the Ticket Purchaser to their Guest(s) as set out in paragraph 25, Tickets may only be purchased through the Official Ticketing Agents or the Authorised Agents or through any other sale or transfer mechanism authorised in writing by or on behalf of IBC. Updated lists of the Official Ticketing Agents and the Authorised Agents can be found on the ICC Website(s). No Ticket sold by any individual, organisation, or other third party not named on such lists shall be valid.
- 23.** The sale or other issuance of any Ticket is final and non-refundable except as may be outlined in these Terms and Conditions or as required by Applicable Local Law. IBC and the LOC reserve the right not to replace or accept any Ticket that has been lost, stolen, forgotten, damaged or forged, or any Ticket which is unreadable or incomplete.
- 24.** In addition to the terms in paragraph 18 above, IBC and the LOC reserve the right to limit the number of tickets that may be purchased by any person, and should they choose to do so will set this out in a Ticket Limit Policy, which will be available on the ICC Website and incorporated into these Terms and Conditions by reference. Limits may be set at the time of purchase and IBC and the LOC reserve the right to adjust any such limits from time to time in their sole discretion. Upon purchasing Tickets, the Ticket Purchaser shall be deemed to have agreed to any Ticket Limit Policy at the time of purchase. IBC and/or the LOC further reserve the right to cancel all Tickets purchased through a Ticket Purchaser's account without notice and without refund or any compensation if a Ticket Purchaser is found to have exceeded the ticket purchasing limit for any Match.

### **Restrictions on Transfers and Resale**

- 25.** Tickets are non-transferable except as set out in these Terms and Conditions. A Ticket Purchaser may purchase Tickets only for their own personal use and/or that of their Guest(s). Each Ticket



Purchaser must retain at least one Ticket for their own personal use and may only transfer any remaining Ticket(s) to their Guest(s) for their personal use (provided always that the Guest is a natural person who is known to the Ticket Purchaser personally and who did not become known to the Ticket Purchaser through the sale, transfer or disposal of the Ticket), for no greater than the Original Sale Price and not for commercial gain. Any such transfer by the Ticket Purchaser of a Ticket to a Guest must be made strictly subject to these Terms and Conditions (and the Guest's acceptance of the ICC Ticket Conditions) which shall be binding upon the Guest in full as if the Guest was the Ticket Purchaser, save only that the Guest shall have no right to transfer the Ticket under these Terms and Conditions.

**26.** Notwithstanding paragraph 25 of these Terms and Conditions, it is an essential condition of the issue of each Ticket and the right of admission to the Venue that the Ticket must not be:

- (a) offered publicly, whether for sale or as a gift or donation or any other means of transfer;
- (b) offered or transferred, used or otherwise disposed of in the course of any business or for the purpose of facilitating a third party's business or otherwise for commercial gain;
- (c) offered or transferred, used or otherwise disposed of:
  - i. in relation to any promotional or commercial purpose (including in connection with or in association with any competition, advertising, promotion, auction, or as a prize in any competition, lottery or sweepstake, whether for a business or a charity or otherwise); or
  - ii. to enhance the demand for any other good(s) or service(s);
- (d) offered or transferred or otherwise disposed of to any person who agrees to buy any good(s) or service(s) in return for the Ticket;
- (e) offered or transferred, used or incorporated in connection with, in association with or otherwise as part of any flight or other mode of travel, accommodation, hospitality, meal, beverage, merchandise or any form of entertainment; and/or
- (f) otherwise bundled with any other good(s) or service(s) (including as part of any hospitality or travel package),

in each case without the prior express written authorisation of IBC.





- 27.** Except for the permitted transfer from the Ticket Purchaser to their Guest(s) as set out in paragraph 25 of these Terms and Conditions, a Ticket Purchaser may not purchase any Ticket as agent for any other person and neither a Ticket Purchaser nor any Guest may sell, offer for sale, auction by any means (whether alone or with other items), re-sell or transfer a Ticket without the prior written approval of IBC. The benefit conferred by a Ticket is personal to the Ticket Purchaser or Guest and is not otherwise assignable or transferable, except as expressly permitted by these Terms and Conditions.
- 28.** If requested by or on behalf of IBC, the LOC and/or any Authorised Person, the Ticket Purchaser must provide details (including the names) of their Guest(s) and IBC, the LOC and/or any Authorised Person may require photographic proof of the identity of the Ticket Holder as a pre-condition to the exercise by the Ticket Holder of any rights accorded by the Ticket. The Ticket Holder must, upon request by or on behalf of IBC, the LOC and/or any Authorised Person, give a full explanation as to how, from whom (including full contact details) and from where their Ticket(s) have been obtained and at what price. If a Ticket Holder fails to provide a satisfactory explanation, IBC, the LOC and/or any Authorised Person may, in its absolute discretion in each case, cancel the Ticket(s) immediately and the Ticket Holder may be refused admission to and/or ejected from the Venue without refund or compensation.

## **Child and Infant Policy**

- 29.** Children aged 2-14 years (inclusive) as at the day of the Match are eligible for purchase of a Child Ticket (subject to availability).
- 30.** Infants under two years of age at the day of the Match are entitled to enter a Venue without a Ticket and at no charge. However, in all permanent seating, an Infant must not occupy a seat of their own and must sit in an Adult lap. There may only be one infant per Adult lap in a seat, and each Adult requires their own valid Ticket for entry. For the avoidance of doubt, Infants are not required to remain in an Adult lap when occupying seating on grass banks at Venues.
- 31.** The Ticket Holder purchasing the Ticket and bringing an Infant or Child to a Match is required to provide photo identification for proof of age if requested by any Authorised Person in any of the following situations:
- (a) At the time of purchase.
  - (b) Upon entry to the Venue.



(c) At any time while attending the designated Match.

**32.** All Children aged under 15 years as at the day of the Match must be accompanied by a full paying Adult over the age of 18.

**33.** For the purposes of any Ticket Limit Policy, each Child is to be counted as one Ticket towards any Ticket Holder Ticket limit for each Match.

## **Student and Concession Policy**

**34.** Students aged 15 years and over as at the day of the Match, studying at any level are eligible for purchase of a Student Ticket (subject to availability).

**35.** Seniors aged 65 years of age and over as at the day of the Match are eligible for purchase of a concession Ticket (subject to availability).

**36.** A Ticket Holder with a Student or concession Ticket is required to provide photo identification for proof of age if requested by any Authorised Person in any of the following situations:

- (a) At the time of purchase.
- (b) Upon entry to the Venue.
- (c) At any time while attending the designated Match.

**37.** In addition, a Ticket Holder with a Student Ticket is required to provide proof of study if requested by any Authorised Person in any of the following situations:

- (a) At the time of purchase.
- (b) Upon entry to the Venue.
- (c) At any time while attending the designated Match.

## **Family Passes**

**38.** Family passes include two Adults and three Children.

## **Ticket Refund**





**39.** Paragraphs 41 to 66 of these Terms and Conditions set out the circumstances in which a Ticket Purchaser (You) may be eligible for a Ticket refund (or part thereof). All refunds are subject to the conditions set out in paragraphs 41 to 66.

**40.** The Ticket Purchaser shall be deemed to have made any subsequent Ticket Holder expressly aware of the Refund Terms and is responsible for ensuring that any subsequent Ticket Holder complies fully with its terms.

## **Eligibility for Refunds**

**41.** You will be eligible for a refund as follows:

(a) Single match days:

- i. You will be eligible for a refund of 100% of the Ticket Value if: less than 20 overs are completed, and no result is recorded for the Match.
- ii. You will be eligible for a refund of 50% of the Ticket Value if: 20 or more overs but less than 40 overs are completed, and no result is recorded for the Match.

(b) Venue Packs: all matches within a venue pack will be given an equal value for the purposes of the refund (e.g. if you have purchased a pack for \$30 and there are six matches, each match is valued at \$5.00):

- i. You will be eligible for a refund of 100% of the Ticket Value if: less than 20 overs are completed, and no result is recorded for the Match.
- ii. You will be eligible for a refund of 50% of the Ticket Value if less than 20 overs are completed and no result is recorded.

## **Reserve days**

**42.** If a Match is postponed to or continued on a scheduled Reserve Day, the following policy will apply in respect of Tickets for that Match:

- (a) Tickets will be valid for attendance on the Reserve Day;
- (b) If you attend the Match on the Reserve Day, the refund provisions in paragraph 58 will apply to the Match (considering play across both days);

- (c) if you are not able to attend the Match on the Reserve Day and your Ticket is not used on the Reserve Day, you may apply for a refund in respect of that Ticket in accordance with paragraph 59 below.

## Refunds for other reasons

**43.** You will be eligible for a refund of 100% of the Ticket Value of the Ticket if:

- (a) the Tournament and/or the relevant Match is cancelled in advance of the date of the relevant Match;
- (b) the Ticket is for a Match which is rescheduled to another Venue, subject to your election under paragraph 44 of these Terms and Conditions;
- (c) the Ticket is for a Match which is rescheduled to another date, subject to your election under paragraph 45 of these Terms and Conditions; or
- (d) you are otherwise entitled to a refund under Applicable Local Law.

## Rescheduled matches

**44.** If a Match is rescheduled to another date, you may elect either to:

- (a) use the existing Ticket for the rescheduled Match if the Match is rescheduled to another date but will be staged at the same Venue; or
- (b) apply for a refund in respect of that Ticket in accordance with paragraphs 48 to 57 below.

**45.** If a Match is rescheduled to another Venue, you may elect either to:

- (a) exchange your Ticket for a Ticket of the same or lower price category for the rescheduled Match, subject to availability of Tickets; or
- (b) apply for a refund in respect of that Ticket in accordance with paragraphs 48 to 57 below.

## Cancelled matches

**46.** If a Match is cancelled, you may elect to:

- (a) use your existing Ticket for the next consecutive Match at the same Venue; or



(b) apply for a refund in respect of that Ticket in accordance with paragraph 59 below.

**47.** The LOC and IBC reserve the right to operate the exchange contemplated in 46(a) above by way of a refund of the Ticket Value accompanied with a priority right to purchase a Ticket at the rescheduled Match, subject to availability of Tickets.

## Conditions of refund

**48.** Neither IBC or the LOC guarantee that the Match for which a Ticket is issued will take place at the date, time and Venue indicated on the Ticket.

**49.** IBC and the LOC reserve the right to make alterations to the time, date and Venue of any Match or the seating area or seating number referred to on a Ticket in the event of unforeseen or other circumstances, including (without limitation), force majeure, safety and security concerns, weather or playing conditions, or decisions from any competent authority. In the event of such alteration, neither IBC nor the LOC (including any Official Ticketing Agent) will be liable to you or any other person for any costs, expenses or other losses resulting from such alteration, except to the extent set out in paragraphs 41 to 47 of these Terms and Conditions.

**50.** A Ticket will not be refunded, and you will not be entitled to any refund and/or compensation from IBC or the LOC:

- (a) If a Match is completed early in the normal course of play (i.e. completed in accordance with the rules for the Tournament, as determined by the ICC);
- (b) If the Ticket is lost, stolen, defaced or otherwise unused;
- (c) You experience a change in personal circumstances or a change in mind; or
- (d) If your entrance to a Match is delayed, including but not limited to reasons of public transport, road closures, other means of transportation, security inspections and/or other external factors.

**51.** In the case of refunds in relation to Reserve Days, you will be required to provide the Ticket so that your eligibility for a refund can be verified.

**52.** Neither IBC or the LOC shall be required to refund any fees or charges paid in addition to the Ticket Value of the Ticket (for example, any Transaction/Delivery Fee, or other foreign exchange charges)

except where required by Applicable Local Law. No interest or costs will be payable in respect of any monies refunded.

- 53.** Neither IBC or the LOC will be liable for any associated costs, expenses or loss due to a Match being rescheduled, postponed or cancelled (including, without limitation, any indirect and/or consequential loss, such as for travel to the Venue or any accommodation costs).
- 54.** Any refund(s) will be paid in New Zealand (NZD) currency.
- 55.** Where one of paragraphs 41 to 47 of these Terms and Conditions applies, only the original Ticket Purchaser will be entitled to a refund. If the details of the Ticket Purchaser provided with any refund application do not match the details of the Ticket Purchaser held in relation to the original purchase of the Ticket(s), no refund will be paid.
- 56.** No refund(s) will be payable in relation to any Ticket(s) which, for whatever reason, were provided free of charge.
- 57.** No refunds will be payable if you or any Ticket Holder is refused entry to, or removed from, a Venue by reason of a breach of these Terms and Conditions, the Tournament Terms and Conditions and/or Venue Regulations.

## **How do I obtain a refund?**

- 58.** Tickets purchased in person at an official CWC22 Ticket Box Office or Ticketek Outlet – by email application only:
- (a) If you wish to obtain a refund pursuant to paragraphs 41 or 43 of these Terms and Conditions and you purchased your Ticket(s) at a ticket agency outlet, or ticket box office at a Venue, you must contact the ticket agency before the end of the claim period, being the date 30 days after the end of the relevant Match. Funds will be returned via bank transfer (account number and name of account and bank to be supplied with the Ticket Refund Request Form). All refunds will be processed within 30 days of the close of the claim period set out above.
  - (b) Contact [Online@ticketek.co.nz](mailto:Online@ticketek.co.nz) with enquiries. Please be sure to include:
    - i. Your My Ticketek account number
    - ii. Details of your existing booking



iii. An explanation of circumstances

## **Refund(s) for non-attendance on Reserve Day(s) or rescheduled dates**

59. If you wish to obtain a refund pursuant to paragraph 42 (Reserve Days), 44 (Rescheduled Dates), 45 (Rescheduled Venue) or 46 (Cancelled Matches) of these Terms and Conditions, regardless of how you purchased your Ticket(s), contact [Online@ticketek.co.nz](mailto:Online@ticketek.co.nz) before the end of the claim period, being the date 30 days after the end of the relevant Match. The Ticket(s) will be validated to verify your eligibility for a refund. If the Ticket(s) is/are found to have been used to access the Venue on the Reserve Day or the rescheduled date (regardless of the time of attendance) or to participate in a ticket exchange, no refund will be issued under this provision. You should retain a photocopy of the ticket(s) for your records. Funds will be returned via credit card depending on purchase channel used (bank transfer is possible if account number, name of account and bank are supplied with the email request). All refunds will be processed within 30 days of the close of the claim period set out above.

## **Tickets purchased through CWC22 Hospitality**

60. If you purchased a hospitality package through CWC22 hospitality and you are entitled to a refund in accordance with the CWC22 Hospitality Terms and Conditions, then the refund will be processed automatically by CWC22 hospitality. You do not need to do anything to receive your refund – if there are any problems in processing the refund, CWC22 hospitality will contact you directly. Any queries should be directed to:

Email: [hospitality@cw22.nz](mailto:hospitality@cw22.nz)

61. For the avoidance of doubt, Ticketek and LOC are not be responsible for managing complaints, enquiries, or refunds in connection with hospitality packages purchased through CWC22 hospitality. Neither Ticketek nor LOC will be liable for any losses incurred by you, however arising, in connection with CWC22 hospitality packages.

## **Tickets purchased through ICC Travel and Tours or Official Travel Agent**

62. If you purchased an official travel package through ICC Travel and Tours or an Official Travel Agent and you are entitled to a refund of the Ticket Value, the refund will be processed automatically by your Official Travel Agent. You do not need to do anything to receive your refund. If you have any queries you should contact your Official Travel Agent directly or please visit the ICC Travel and



Tours website for further information. Any queries should be directed to your respective Official Travel Agent or submitted to ICC travel through the Contact Us page.

63. For the avoidance of doubt, Ticketek and LOC are not responsible for managing complaints, enquiries, or refunds in connection with any official travel packages purchased through ICC Travel and Tours or an Official Travel Agent. Neither Ticketek nor LOC will be liable for any losses incurred by you, however arising, in connection with any official travel package.

## Further details applicable to refunds

64. No refund will be issued if returned Ticket(s) are post-marked more than 30 days after the end of the relevant Match.
65. Neither IBC or the LOC shall have any responsibility for charges incurred by you from your bank (or any other third-party charges).
66. IBC and the LOC reserve the right to make amendments to clauses 41 to 66 of these Terms and Conditions from time to time at their sole discretion and without notice. All refunds will be determined in accordance with the Terms and Conditions in place at the time of your purchase.

## Part C - Definitions and Interpretation

67. All capitalised terms used in these Terms and Conditions and in the abbreviated form printed on a ticket shall have the following meanings:

**"Adult"** refers to Ticket Holders agreed 15 years and over as at the day of the Match;

**"Applicable Local Law"** means the law (including consumer protection legislation) applying in New Zealand;

**"Authorised Agents"** means the official corporate hospitality agents and official travel agents appointed by or on behalf of IBC and which are legally and contractually entitled to sell Tickets as part of hospitality and travel packages respectively;

**"Authorised Person"** means collectively all Tournament management (being anybody acting on behalf of IBC or the LOC) and all Venue management, and their respective staff, officials, representatives, officers and volunteers;

**"Child"** refers to Ticket Holders aged 2-14 years (inclusive) as at the day of the Match;



**"Guest"** means any person for and on whose behalf the Ticket Purchaser bought a Ticket and who has obtained such Ticket from the Ticket Purchaser in accordance with the terms of these Terms and Conditions, and/or any other person using a ticket with the prior express authorisation of IBC and/or the LOC;

**"IBC"** means ICC Business Corporation FZ LLC, a wholly owned subsidiary of the ICC incorporated to exploit the commercial rights to ICC events, being a company incorporated under the regulations of the Dubai Development Authority with its registered address at Office No. 28, Second Floor, Building 2, Dubai Media City, United Arab Emirates, and having its administrative office at Street 69, Dubai Sports City, Sheikh Mohammed Bin Zayed Road, PO Box 500070, Dubai, United Arab Emirates;

- (a) **"ICC"** means the International Cricket Council Limited, the international governing body for the sport of cricket;

**"ICC Privacy Policy"** means the privacy policy in respect of the personal data of Ticket Purchasers and Guests relating to their purchase of tickets and which is located at <https://www.icc-cricket.com/womens-world-cup/privacy-policy>;

**"ICC Website"** means the website located at <https://www.cricketworldcup.com> and/or any other website(s), domain(s) or sub-domain(s) established by or on behalf of IBC for the Tournament.

**"Infant"** refers to individuals under two years of age at the day of the Match who do not require a Ticket for entry into a Venue but cannot occupy their own seat;

**"LOC"** means Cricket 2021 Ltd (a company incorporated in New Zealand (with company number 7559916) as the general partner for Women's Cricket 2021 LP (with registered number 50008840) which has been appointed as the local organising committee for the Tournament by New Zealand Cricket, who has been appointed by IBC to host the Tournament;

- (b) **"Match"** means a One-Day International cricket match forming part of the Tournament or any other cricket match played as part of the official warm-up phase of the Tournament, the particulars of which are indicated on the Ticket;

**"Official Ticketing Agents"** means any official ticket agent(s) appointed by or on behalf of IBC;



**"Original Sale Price"** means the specified price of each Ticket plus any handling fee (or part thereof) and other charges necessary to effect the sale or trade of that Ticket (including postage or courier charges);

**"Reserve Day"** means an additional day planned within the Tournament competition schedule on which an incomplete Match shall be continued from the scheduled day.

**"Student"** refers to Ticket Holders aged 15 years and over as at the day of the Match who are studying at any level;

**"Ticket"** means a ticket giving right of entry to a Match at a Venue in accordance with the details indicated on that ticket;

**"Ticket Holder"** means any individual possessing, holding or using a Ticket, including (without limitation) the Ticket Purchaser, Guest, or any person to whom the Ticket was issued or transferred;

**"Ticket Purchaser"** means the individual with legal capacity who has purchased a Ticket or Tickets in accordance with these Terms and Conditions from any Official Ticketing Agent and/or from any Authorised Agent;

**"Ticket Value"** means the specified price of the Ticket, and excludes any Transaction/Delivery Fee (or part thereof) or other fees or charges paid by the Ticket Purchaser in respect of that Ticket (including, but not limited to, any credit/debit card processing fee);

**"Tournament"** means the ICC Women's Cricket World Cup New Zealand 2022;

**"Tournament Terms and Conditions"** means the terms and conditions for the Tournament, available [Here](#), together with any amendments or updates to the same issued by or on behalf of IBC or the LOC from time to time;

**"Transaction/Delivery Fee"** means the fee payable per Ticket transaction or order, charged in addition to the Ticket Value of the Ticket, for the processing and delivery of Tickets in that transaction or order;



**"Venue"** means the entire premises of a ground or stadium where the Match is scheduled to take place and to which a Ticket is required to gain access, including all entrance and exit gates as well as all other official installations and areas;

**"Venue Regulations"** means the security protocols, and public order and safety conditions of admission to the Venue hosting the Match, including as the same may be amended, supplemented or replaced from time to time, copies of which are prominently displayed at each Venue; and

**68.** The term "including" when used in these Terms and Conditions is not a term of limitation.

**69.** These Terms and Conditions are governed by New Zealand law and the courts of New Zealand shall have exclusive jurisdiction to settle any dispute which may arise from these Terms and Conditions.